



## PRIVACY POLICY

### **Privacy policy for TherabeautiC**

60 High Street, Potters Bar, Hertfordshire, EN6 5AB, UK

This policy will explain what information we collect about you and how we use it.

#### **The information we collect and how**

TherabeautiC takes privacy seriously and only use the information collected to provide the services we offer. TherabeautiC do not share or sell your information to third parties.

At any time, you may request a copy of the information we hold on you. You may request that all your personal data is removed via a request to [marinaaspinall@gmail.com](mailto:marinaaspinall@gmail.com) All personal data is deleted 2 years after your last communication to TherabeautiC.

For transparency, listed are the business services we provide and how each service uses the information collected

#### **Beauty related services:**

We will request the minimum level of personally identifying information to provide services to you. Depending on the particular service(s) we provide I may be required to ask questions related to your medical history. Examples of medical data may be allergies, pregnancy or an injury that may impact or affect any service or product used by, or purchased from, TherabeautiC.

#### **Appointment confirmations and reminders:**

Appointment confirmations and reminders may be communicated by SMS, phone or email. I will contact you via phone, email or SMS to confirm appointments booked and remind you of upcoming appointments. Such information may also be used to send to you, statements, invoices and to collect payments due to TherabeautiC.

#### **Appointment ratings and reviews:**

After your visit you may receive an email or SMS asking you to rate TherabeautiC services. If you would prefer not to receive these surveys, please email [marinaaspinall@gmail.com](mailto:marinaaspinall@gmail.com)

#### **Loyalty:**

In order to partake in our Loyalty Scheme, we will need to store your personal data and communicate to you by email, SMS or phone. Should you wish to opt-out of our Loyalty Scheme please email [marinaaspinall@gmail.com](mailto:marinaaspinall@gmail.com)

#### **Marketing:**

TherabeautiC may only conduct phone, mail, email or SMS marketing with your prior consent. You may contact us at [marinaaspinall@gmail.com](mailto:marinaaspinall@gmail.com) or by using our contact us page.



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