

THE RABEAUTIC

— BEAUTY * SKINCARE —

REFUND POLICY

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As a shopper on this website you have the right to cancel your purchase within 14 days of receipt of your product(s) and receive a full refund. This only applies to unopened, unused and undamaged products.

Dermologica offer a 100% money back guarantee should a customer be dissatisfied for any reason.

If you have benefitted from free delivery, we reserve the right to refund you the cost of your product(s) minus any delivery costs we have incurred.

To receive your refund please follow the following instructions:

- * Email us and advise us of your intention to return your goods and the reason for the return (including photos of any reactions).
- * Await a reply from us, as all returns and refunds must be pre-approved by us
- * Send your returned goods and a print out of the email we sent you to

Therabeautic (Returns)
58-60 High Street
Potters Bar
EN6 5AB
UK

Please allow 7 working days for your refund to be processed

We also recommend you get adequate insurance for your return in case lost in the post

Please use original or similar packaging where possible

CANCELLING ORDERS

Once you have completed and paid for your order at checkout it cannot be cancelled within the same transaction. If you would like to cancel your order before you receive your order confirmation and postage information email, please email us promptly. The order will not be posted, and a refund will be issued within 7 working days.

If the order has been shipped, please return order within 14 days of receipt to guarantee you receive your refund.